



# Hand-made Doll Order Form

PRODUCT DESCRIPTION	UNIT PRICE	QTY	TOTAL PRICE
HANDMADE FLOWERGIRL DOLL	£50.00		

PLEASE MAKE CHEQUES PAYABLE TO LEAH HALLIDAY. THANK YOU

\*Post & Packaging is charged at £5.00. All postal deliveries are sent via secure delivery and will require a signature.

A 50% deposit is required upon placement of an order and before work can commence.

Final payment will be due upon completion of the order. The order cannot be despatched until final balance has been received.

TOTAL INCLUDING POST & PACKAGING*	£
LESS 50% DEPOSIT	£
FINAL BALANCE	£

**TERMS & CONDITIONS:**

**PRODUCTION OF ORDER**

1. EACH ITEM IS INDIVIDUALLY HANDMADE, SLIGHT VARIATIONS MAY OCCUR BETWEEN ITEMS. 2. A MINIMUM OF 4-6 WEEKS IS REQUIRED FROM RECEIPT OF ORDER AND 50% DEPOSIT PAYMENT TO COMPLETE THE ORDER. 3. SILK DUPPION MAY CONTAIN SMALL FLAWS WHICH ARE PART OF THE NATURAL CHARACTERISTICS OF THE FABRIC. DYES ARE PRONE TO FADING IN SUNLIGHT AND DAMP CONDITIONS CAN CAUSE ROTTING.

**PAYMENT**

1. A 50% DEPOSIT IS REQUIRED UPON PLACEMENT OF AN ORDER AND BEFORE WORK CAN COMMENCE 2. THE FINAL PAYMENT WILL BECOME DUE ON COMPLETION OF THE ORDER 3. THE ORDER CANNOT BE DISPATCHED UNTIL FULL PAYMENT HAS BEEN RECEIVED.

**DELIVERY**

1. ORDERS ARE DISPATCHED WITHIN 2 WORKING DAYS FROM RECEIPT OF THE FINAL PAYMENT 2. YOU WILL BE NOTIFIED IMMEDIATELY IF WE ANTICIPATE YOUR ORDER WILL TAKE LONGER. 3. ALL ORDERS ARE SENT RECORDED DELIVERY 5. WE CANNOT ACCEPT RESPONSIBILITY FOR ANY LOSS OR DAMAGE WHICH INCURS DURING TRANSIT VIA ANY DELIVERY SERVICE 6. WE CANNOT BE HELD RESPONSIBLE FOR ANY LOSS INCURRED DUE TO LATE DELIVERY FOR REASONS OUTSIDE OUR CONTROL (POSTAL STRIKE ETC.) 7. DELIVERY CHARGED AT £5.00 (STERLING) UK MAINLAND ONLY.

**CANCELLATION**

1. IF AN ORDER IS CANCELLED AFTER THE ORDER FORM AND DEPOSIT PAYMENT HAS BEEN RECEIVED, WE SHALL RETAIN THE FULL DEPOSIT PAID. 2. NO REFUND OR EXCHANGE CAN BE GIVEN AS ITEM IS PERSONALISED, UNLESS THE GOODS ARE FAULTY. YOUR STATUTORY RIGHTS ARE NOT AFFECTED.

**ON RECEIPT OF ORDER FORM, YOU WILL RECEIVE EMAIL FOR REQUEST OF PAYMENT FROM PAYPAL FOR DEPOSIT REQUIRED TO COMMENCE YOUR ORDER.**

**I HAVE READ AND AGREE TO THE TERMS AND CONDITIONS**

SIGNATURE: .....

DATE: .....

ONCE COMPLETED PLEASE SEND THIS FORM TO:  
Leah Halliday 67 Terregles Street Dumfries Scotland DG2 9BD T. 01387 267993